

# Get Started with Hoopla



Hoopla movies, television shows, music and comics can be enjoyed on tablets, smartphones, and desktop computers

## Create a Hoopla account on a computer

1. Go to [hoopladigital.com](http://hoopladigital.com) and click on the [Get Started Today](#) button
2. Enter your email address (twice) and a password of your choice (twice). Click on [Next](#)
3. Choose [County of Lennox & Addington Libraries](#) from the list of nearby libraries. Click on [Next](#)
4. Emails and Notifications: receiving email notifications from Hoopla is optional
5. Enter your library card number (no spaces) and PIN. Click on the checkbox to agree to allow Hoopla to verify your registration with the library. This is required. Click on [Next](#)
6. Click on [Sign Me Up](#) to create your account. You can begin borrowing items immediately
7. To search for specific items, type the title the search box. You can limit the search to one collection by clicking on [Everything](#) and selecting a collection (movies, music etc.)
8. To browse, click on Browse and choose movies, music, comics or television. Select Recommended, Featured, Popular or Categories to browse the individual collections
9. To borrow an item, click on the [Borrow](#) button. Click on [Play](#) (or [Read](#) for comics) to start watching, reading or listening immediately. The item will be available under [My Hoopla](#) for the duration of the borrowing period

On computers, Hoopla is a streaming only service. Hoopla recommends using the latest version of your browser for the best experience. Further information available at [hoopladigital.com/help](http://hoopladigital.com/help) under [Website Help](#)

## Create a Hoopla account on your smartphone or tablet

1. Open Apple's App Store or Google's Play Store on your device and search for and install the free Hoopla app. Launch the app and tap on [Sign up](#).



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2. Create an account using your email address and a password of your choice
3. Allow Hoopla to access your location and select [County of Lennox & Addington Libraries](#) from the list of nearby libraries. Click on [Agree](#) (or [Next](#) for Android)
2. Notifications: receiving email notifications from Hoopla is optional.
3. To complete the setup of your account, agree to allow Hoopla to verify and exchange registration information with the library. This is required
4. Enter your library card (no spaces) and PIN (ask a staff member if you do not know your PIN). Click on [Next](#) (or [Sign Up](#) for Android). Your account has been created. You can begin borrowing items immediately
5. Tap on [Search](#) to search by title, artist or series. The button can be found on the bottom left corner of screen for Apple devices or the top right corner for Android
6. Browse movies, television shows (together under Video on Apple devices), music and comics collections using the Genres, Recommended, Featured and Popular lists
7. Once you find something you want, tap on [Borrow](#). The item will be displayed in the My Hoopla (in Apple devices) or Home (in Android) section of the Hoopla app for the duration of the borrowing period
8. Click [Play](#) to read, watch or listen immediately. To download for offline reading, listening or viewing select [Download](#) (this may be found under 'More' for TV episodes on Android devices)

Hoopla Movies and Television shows are borrowed for 3 days, music albums for 7 days and comics/graphic books for 21 days. A maximum of 5 items can be borrowed per calendar month. The checkout will automatically expire at the end of the lending period. Hoopla items cannot be renewed. Please note: Hoopla content may change similar to other subscription sites.

### Get Help or Tech Support

1. Visit Hoopla's support pages at [hoopladigital.com/help](https://hoopladigital.com/help)
2. We also recommend that you view the Niche Academy tutorials on our website: <https://www.lennox-addington.on.ca/library-services/ebooks-audiobooks-more>
3. If you are still having issues, please let a staff member know