



## NOTICE

May 27, 2008

Service and Organizational Review of the  
Lennox and Addington Ambulance Service and Emergency Programs Department

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Typical of most Ontario communities, ambulance call volumes in Lennox and Addington continue to slowly increase. Also increasing are the fiscal pressures and resource challenges of operating the Lennox and Addington Ambulance Service and Emergency Programs department.

In consideration of these factors, the County, by way of a competitive tender, has retained IBI Group to undertake a "Service and Organizational Review" of the County's Ambulance Service and Emergency Programs department. The review is intended to provide the County with recommendations relevant to the service and organizational issues listed below:

- Short-term (5-year) and long-term (10-year) ambulance service resource requirements
- Response and deployment options
- Future role of volunteers in the provision of ambulance services
- Potential partnership arrangements with neighbouring municipalities
- Work model to maintain skill levels and balance work loads among paramedic staff
- Departmental organization structure and administration, supervisory and technical support requirements.

We expect that the review will be concluded by late September 2008. At that time the results will be forwarded to County Council and they will serve as a basis for County Council's future deliberations and decisions with respect to ambulance service and organizational adjustments.

The County and its consultant are committed to work towards fully understanding the County's ambulance service needs and objectives within the context of the current and potential future challenges and fiscal pressures. In this regard, we are most interested in hearing from system and community stakeholders including residents of the County.

For those seeking additional information, or having information to share relevant to this ambulance service and organizational review, please contact Mr. Marvin Rubinstein of the IBI Group.

Marvin Rubinstein  
Associate  
IBI Group  
230 Richmond Street West, 5<sup>th</sup> Floor  
Toronto, ON M5V 1V6  
Tel: (416) 596-1930 ext. 415  
Fax: (416) 596-0644  
e-mail: mir@ibigroup.com